

From: Sharon Hoffbeck <[sharonhoffbeck@gmail.com](mailto:sharonhoffbeck@gmail.com)>  
To: RPEA Members--All  
Date: 26 Apr 2016  
Subject: Progressive Lens Benefit

Last week RPEA became aware that as of 4/1/16, Aetna was denying Vision claims for progressive lenses.

The Vision benefit for progressive lenses is supposed to pay up to the cost of line bifocals or trifocals. Any amount above that is the patient's responsibility.

We contacted the Division of Retirement & Benefits, and were told that they had recently become aware that Aetna was denying progressive lens claims, and that Aetna has once again been instructed on how this benefit is to be paid. Aetna has also been instructed to search all denied claims and reprocess them.

If you, or any retiree you know, has had a claim for progressive lenses denied, we suggest you contact Aetna directly and not wait to see if they find your claim and correct it.

If there are any questions, please feel free to contact me at [sharonhoffbeck@gmail.com](mailto:sharonhoffbeck@gmail.com).

Thanks---

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